

Postup Reset hesla účtu O365

Na adrese passwordreset.microsoftonline.com

Zadám svůj účet, opíšu znaky z obrázku (pozor na malá / velká písmena).

Obrázek lze [změnit](#) / [nechat přehrát](#).

Kliknu **Next**




Get back into your account


Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username:

Example: user@contoso.onmicrosoft.com or user@contoso.com

Enter the characters in the picture or the words in the audio.

 **Next** Cancel

Zadám tel. číslo (to, které mám registrované v Bezpečnostní údaje) - jeho **poslední dvě číslice jsou zobrazeny**), v plném formátu 420123456789

Kliknu **Next**




Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

☒ Text my mobile phone

☐ Call my mobile phone

In order to protect your account, we need you to enter your complete mobile phone number (*****) below. You will then receive a text message with a verification code which can be used to reset your password.

XXXXXXXXXX

Text

Zadám SMS zaslaný kód,

Kliknu **Next**



Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

☒ Text my mobile phone

☐ Call my mobile phone

We've sent you a text message containing a verification code to your phone.

570061

Next

Try again

Contact your administrator

Zadám nové heslo (min. 8 znaků dlouhé, obsahující malá a velká písmena, číslice a symboly),
znovu zadám zvolené heslo. *Doporučuji nepoužívat znaky s diakritikou a znaky y z.*

Kliknu **Finish**

Get back into your account

verification step 1 ✓ > **choose a new password**

* Enter new password:

Password strength

* Confirm new password:

Finish

Cancel

A strong password is required. Strong passwords are 8 to 256 characters and must combine uppercase and lowercase letters, numbers, and symbols. They cannot contain your username.

Hotovo nové heslo je nastavené

Get back into your account



Your password has been reset